

	
ITEM - SPECIAL CHARGES	CHARGE
Lockout during office hours	\$25.00
Lockout after office hours, weekends, holidays	\$50.00
Extra Apartment Key	\$7.00 per key
Lock change	\$89.00 (includes 2 keys)
Deadbolt change due to abuse	\$135.00
Light fixtures	\$30.00
Storage unit lockout	\$25.00
Smoke alarm damages by tenant	\$50.00
Disabled smoke alarm (required by HUD)	\$50.00
Trash pickup in yard	\$25.00
Parking on RHA lawns and sidewalks	\$25.00
Disposing of household goods/furniture/trash at tenant request	\$25.00 to \$50.00
Unreturned keys at move-out	\$75.00 per unreturned key
Washing vehicles with RHA water (tenant/visitors)	\$25.00/\$50.00
Unauthorized water usage by visitors	\$50.00
Feeding stray animals	\$10.00
Removing graffiti, dirty walls-per room	Not less than \$50.00 per room
Clearing out dwelling unit (left by tenant at move out)	\$50.00 to \$100.00
Move out damages	Actual Costs
Remove trash from roof	\$50.00
Ceiling fan mounting or location change	\$25.00 per ceiling fan
Ceiling fan bracing (if needed)	\$50.00 per ceiling fan
Commode seat replacement (damaged or broken by tenant)	\$15.00
Commode unstopped (clogged by tenant abuse)	\$35.00
Commode replacement (damaged or broken by tenant abuse)	Actual Costs
Clogged drains (kitchen or bath) caused by tenant abuse	\$35.00

Broken sinks or showers	Actual Costs
Kitchen and bath faucet damage caused by tenant (requiring faucet replacement)	Actual Costs
Damages to appliances caused by tenant	Actual Costs
Cabinet door damages caused by tenant	Actual Costs
Floor tile damages caused by tenant	\$5.00 per square
Repairs to drywall for damages caused by tenant (per room)	Actual Cost-not less than \$25 per room
Exterior repair of damages caused by tenant	Actual Costs
Replacement of screens damaged by tenant (1 replacement per year only per screen)	\$25.00
Window glass replacement (damaged by tenant)	Actual Costs + Labor
Cleaning out flower beds neglected by tenant	\$25.00
Replacement of non-standard dryer plug	\$75.00
Flea infestation	\$200.00
After hours calls that are not a genuine emergency	\$30.00
Unreported water leaks that result in high monthly water bills	\$25.00 per occurrence
Any damages not listed caused by tenant, tenant family or tenant guests; This also includes anything found by RHA staff that hasn't been reported	Actual Costs
Service call for cable/satellite/fiber hookup after initial request (1per year) out	\$25.00 per occurrence
Unreturned storage unit key at move-out	\$10.00
Removal of tires from RHA property	\$15.00 per tire
Parking Permits (allowed 2 per year before fee charged)	\$5.00 per parking permit
Copies for residents (RHA may deny copies based on subject matter and copy equipment.)	\$0.10 per copy
Non-removal of pet fecal waste	\$25.00 per occurrence
Removal of pet fecal waste by RHA	\$25.00 per pile and possible lease termination
Unauthorized pet(s) or any other animals in the apartment	\$150.00 per occurrence
Bed Bugs	See Bed Bug Policy
Roaches	See Roach Policy

**** Additional charges may be reflected in individual policy sections.**